



## “You saved my baby’s life”

At Inner City Health Center, we see a lot of patients who can’t be seen elsewhere. I’m reminded of Aroona, a patient who came to us for her very first prenatal visit a month before her due date. There are at least a couple reasons Aroona would have been considered an “inadmissible” patient. For one thing, she had recently fled Pakistan and she and her family of four were living with friends until they could get on their feet. She didn’t have health insurance. Another reason is that most clinics won’t accept prenatal patients after the 5th month of the pregnancy.

It’s a good thing that we saw her. We diagnosed her with diabetes; most likely she already had it for a long time but it was never diagnosed or treated. Because of difficulty of transportation, Heather, our Diabetic Coordinator, made home visits. We also saw her at the clinic for testing.

After the results of one test, Aroona had to have an emergency c-section and was immediately moved from the clinic to the hospital. Aroona’s baby Arisha was found to have several health problems, and has had to have



several heart surgeries. Now, Aroona has her diabetes under control and is optimistic about her daughter’s health. She places her faith in God and asks that we keep her family in our prayers.

**Every patient that walks through our door is treated with kindness and respect, which in my mind is every bit as important as the medical care they receive.**

At Inner City Health Center, we are fortunate to have the paid and volunteer staff, the proper equipment, and the community partnerships to help patients like Aroona and Arisha. We aren’t able to prevent all of the health problems that arise, but we are equipped to deal with them as professionally and efficiently as possible. The biggest benefit of the care that patients receive here is the truly caring and compassionate staff – from the front desk greeter, to the billing and reception staff, to the medical assistants and doctors.



## Software Updates

Inner City Health Center is in the midst of an upgrade of its health records system. Due to a generous contribution from the Colorado Health Foundation, ICHC will be converting from paper-based records to an Electronic Health Records (EHR) system. This project will allow for improved record-keeping and patient care. Staff will be able to share information between the medical and dental clinics as well as with specialists, improving care coordination among providers. Reporting will be improved, and staff will be better able to identify and respond to health-related trends among the patient population. Completion of the project is scheduled for fall, 2014.

# Development Department Personnel Changes

Recently there have been some changes in the Development Department at ICHC. Josh Hoffman has been promoted from Development Associate to Grants, Research & Evaluation Manager. In that role he will oversee the grants process – everything from identifying foundation prospects to sending reports. Working with Josh are new hires Stacia Rabith (Development Assistant, Seth Dean (Development Manager), and Kevin Mullin (Executive Director of Development).

Seth has over 10 years of experience in nonprofit fund raising and will be working primarily with Churches, Marketing / Communication, and

ICHC's signature event, *Jazzed*. Stacia brings extensive background in support functions and office management. She will handle gift processing, donor acknowledgments, and record-keeping for the Development Department. Kevin's background is primarily in nonprofit management and fund raising. He will mainly work with individual & corporate donors, legacy giving, and supporting the Board of Directors' fund raising.

The new team is working hard to meet donors and generate



left to right: Kevin Mullin, Seth Dean, Stacia Rabith & Josh Hoffman

support for the health center. They would love to meet you in person sometime, stop in and say “hi” the next time you are in the neighborhood!

## Meet Kathleen Wehrman, LMFT, LPC – Our Counselor

*“Creating a positive place”*

I am delighted to be a part of the Inner City Health Center family. For the past 20 years, I have been committed to helping people. I define success by making a difference in people's lives. I am here because of the strong commitment to prioritize the well-being of the patients and the community that we serve. I love how we collaborate to provide the best and most comprehensive care to our patients. As we rebuild, I would like the community to know that at ICHC we attend and

promote emotional and physical wellness within the context of our patients' personal and family values and strengths. Services are individualized and centered on the patient or the family's needs and goals. By having bilingual counseling services on site, we can help our community to access a variety of services in a one stop approach, including family and individual counseling by a licensed professional. Some of the services we are currently providing are individual, marriage, and family therapy.

Other services and activities we are planning to add in the future are educational workshops on various health and emotional wellness topics and group counseling. If you have any questions about counseling and any other services we offer, please do not hesitate to contact me at 720-833-5086 or Ms. Margo Casey, M.A., Director of Counseling at 720-833-5085.



# Thank you to our generous sponsors for making *Jazzed 2013* happen!

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Inner City Health Center thanks our partners for their generous support of ***Jazzed 2013!***

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**SAVE THE DATE FOR THE 2014 EVENT  
OCTOBER 10TH  
THE CABLE CENTER**

# A Fresh Look

One of the most surprising outcomes of Obamacare (the Affordable Care Act) has been the interest that it has attracted to Inner City Health Center. As a Community Safety Net Clinic, wide spread local and national inquiries have been made about our services and the impact that the ACA would have on us. The questions have been intriguing. "Are you still needed?" "How will your clinic change?" "Who can receive your services?" "Since the government is paying for it all, why do you still need my support?" However, the evidence indicates that our existence will be even more vital in the years to come. With expanded coverage, whether it's Medicaid or through the market place, people will still need a place to go. And the fact is; the uninsured will still be with

us (hundreds of thousands in Colorado alone).

Therefore, we expect that the delivery of our services will only continue to grow. One of the greatest benefits that ICHC offers is that people, regardless of coverage (uninsured, Medicaid, or private carrier) are welcomed as our patients. We have always served the uninsured and take Medicaid (including CHP+) and Medicare. Beginning in 2014, we will accept private insurance. So with no geographic restrictions, we are the health care home for people from all over the seven county Metropolitan Denver Area. As to "the government paying for it all", that's an unfortunate misconception. Inner City Health Center has no federal designation. Aside from

Medicaid reimbursement, we receive no federal funding. We are a private, autonomous, faith-based, nonprofit organization. Our revenue is derived directly from our patients (over 40%) and the gracious contributions of our supporters. But we welcome the questions because it affords a fresh look at Inner City Health Center. We are excited about our future and what we have to offer.



Kraig Burleson  
CEO



Inner City Health Center Staff 2014